**Jaismeen Sandhu**

Toronto - Ontario, Canada

**Phone: (M)** +1 647 710 5918 **Email:** jaismeen.sandhu@yahoo.com

**GitHub:** <https://github.com/proapptivedevs> **LinkedIn:** <https://www.linkedin.com/in/jaismeensandhu/>

***To secure a position in an organisation where my programming and designing skills will be utilized to the utmost level and provides enough scope to explore my knowledge to serve the organization to the best of my ability.***

**Summary**

A competent professional with **5+** **years** of experience in IT as **Developer.** Working at **Mentor Tech Source - Markham as Full Stack Developer**

* Expertise in **designing,** **developing and deploying websites**, mobile apps, designing solutions for automation in IT, product deployment and **providing post production support** to the clients.
* Conversant with PHP, Java, HTML5, CSS, Bootstrap, IONIC 2, Selenium, Swift, Eclipse, Windows and Linux Servers
* Integrated Clients’ Websites with major Social Networking Websites and Job Portals
* Worked on projects using **automation engines** like Service-Now, System Center Orchestrator & TCS IGNIO -  **Received certificate of recognition for delivery of product to customer and unearthed various design issues which helped in enhancement of the product**
* Possess good understanding of SDLC (Software Development Life Cycle), ITIL and acquired certification in **CAPM - PMI** (**Certified Associate in Project Management)**
* Received highest performance ratings consecutively at TCS - India
* Good analytical skills with an ability to provide solutions and add value through process improvements
* Received ‘A’ Grade in 6-months training in Advanced PHP and Web Development
* Executive Member, 2nd National Conference on Recent Advances in Electronics and Communication Technologies (RAECT-11)
* Excellent communication, presentation, logical and multitasking skills combined with good team spirit
* Received certificate of appreciation in 6-months industrial training in Embedded Systems and Microcontrollers

**CORE COMPETENCIES**

* **Front-end Languages:**  HTML5, CSS, Bootstrap, AngularJS, JavaScript, jQuery
* **Back-end Languages:** PHP, NodeJS, Java, Powershell, BASH
* **Mobile Apps Development:** ionic 2 (Hybrid Apps), Swift, Android
* **UI/UX: Adobe Photoshop, Invision, Moqups, Google Drawings**
* **CMS:** WordPress, Shopify
* **Databases:** MSSQL, Mysql, Oracle, Postgres
* **ITSM:**  Service-Now, Microsoft SCORCH, TCS IGNIO
* **Tools:** Selenium, MS Excel, MS Power-point, Lotus Domino
* **Web Servers:**  Tomcat, Jboss, Wildfly, Apache

**PROFESSIONAL WORK EXPERIENCE**

**Mentor Tech Source Inc., Markham – Canada (Full Stack Developer) (Aug - 2016 - present)**

**Client: Mentor Tech Source –** [**http://www.mentortechsource.com**](http://www.mentortechsource.com) **(5 Months)**

* Build low fidelity and high fidelity wireframes using Google Drawings & Adobe Photoshop resp.
* Developed complete website in HTML5, Bootstrap, PHP, JavaScript, MySQL, Facebook API and LinkedIn API
* Deployed website on Go Daddy with FileZilla
* Build admin console for HR teams to post jobs, organize applications, download resumes
* Did Search Engine Optimization of the website by using Google analytics, site maps, cross linking
* Integrated website with Facebook page, LinkedIn page and Indeed to post jobs automatically, these jobs redirect applicants directly to the mentortechsource.com/careers to apply for that particular job : Such as - <https://ca.indeed.com/jobs?q=company%3A%22Mentor+Tech+Source%22&l=Toronto%2C+ON>

**Client: CSI America –** [**http://www.csiamerica.us**](http://www.csiamerica.us) **(In Progress)**

* Recreated Logo Design, build low fidelity and high fidelity wireframes using Google Drawings & Adobe Photoshop resp.
* Developed complete website in HTML5, Bootstrap, Animations, PHP, JavaScript, MySQL, Facebook API & LinkedIn API
* Deployed website on Go Daddy with FileZilla
* Integrated website with Facebook page, LinkedIn page and Indeed to post jobs automatically, these jobs redirect applicants directly to the mentortechsource.com/careers to apply for that particular job
* Build admin console for HR teams to post jobs, organize applications, download resumes

**Freelance Projects**

**Client: IROK Online Fashion Store** [**https://irok.myshopify.com/**](https://irok.myshopify.com/) **(Feb - 2016 – July-2016)**

* Created Online Shopify store
* Added collections, products, set up payment info, and tested the final product for end to end usability
* Performed SEO
* Created Social Media Pages such as Instagram, Facebook etc.

**Client: My Chic Shopper** [**https://mychicshopper.com**](https://mychicshopper.com) **(Feb - 2017 – present)**

* Designed Logo and Created Online Shopify store
* Added collections, products, set up payment info, and tested the final product for end to end usability
* Performed SEO, added User Subscription feature, and connected the Shopify store with Addthis.com
* Created Social Media Pages such as Instagram, Facebook etc.

**Tata Consultancy Services, Chennai – India (IT Analyst, Software Developer, Solution Architect) (Feb - 2012 – Dec-2015)**

**Key Deliverables: Worked on the following projects,**

**Client: Nielsen, Chennai (12 Months)**

* Performed **a**nalysis on high volume incidents, change requests and service request in customer's environment
* Worked with **Data Scientists** and **designed solutions** for the automation of high hitters
* Lead and trained a 6-member team
* Gathered requirements from customer's SMEs (Subject Matter Experts), deployed & tested **IGNIO** in customer UAT environment and production environment
* Worked in shifts to provide 24\*7 production support for IGNIO

**Client: XL, Delhi (12 Months)**

* Deployed TCS Orchestrator in production environment
* Tested and deployed code in production environment to perform **end to end automation** of various high volume Incidents, Service Requests and Change Requests to reduce manual effort hours
* Provided various solutions for the enhancement of the product
* Achieved the target of **resolving 1600 Tickets within 3 weeks without manual intervention**

**TRDDC (Tata Research Development and Design Centre), Pune (4 Months)**

* Developed code to perform the **TSS Compliance reporting** automatically
* Tested the code in ARAGO automation tool
* Prepared demo and successfully presented to TCS Technical Vice President

**Client: Internal Testing Team**

* Developed an application with **JSP, Tomcat server, XSLT, HTML** which validates the code automatically
* Application URL can be accessed by the users through intranet
* When user uploads the xml files to the application it converts XML files to HTML and open it in the same window of web browser
* Saved huge amount of time for testing team by **validating the code automatically** and show the errors in HTML format on the web browser

**Client:** **ICC (Integrated Command Center), Mumbai (8 Months)**

* **Automated** web based Point of Sale tool **with Selenium in Java**, **Tomcat** to create and manage bulk users automatically whenever any request/ticket raised on ITSM.
* Integrated and customized tools to perform end to end automation to automate Service Requests like Active Directory, Lotus Domino and WebPOS related services
* Prepared and presented demos of the product to **multiple clients**

**ACEDEMIC PROJECTS**

**Centennial College, Toronto - Canada**

**Project: Capstone (4 Months)**

* Developed an application with **iOS Swift, Firebase** which has real time images and audio comments as unique features
* **Firebase** is used as backend database and authentication
* Users have access to their friends’ profiles and can do text and audio comments on posts
* Various C libraries have been used to handle image processing

**Project: Android App – Watch Yourself - https://github.com/LMart15/watch-yourself (3 Months)**

* Developed an android application compatible with Android Mobile and Samsung Watch
* Android IDE was used to develop the app
* Main features of the app are audio recording, send text messages, call emergency contacts and find nearby police stations

**Project: Micro services – PheonixHealthCare -** [**https://phoenixhealthcare.herokuapp.com/**](https://phoenixhealthcare.herokuapp.com/) **(4 Months)**

* Developed a responsive web app to register patients, and their details for a health clinic
* **Heroku** was used to deploy the app online
* HTML, Angular JS, Bootstrap, jQuery was used as front end
* Used Mongo DB to store patients’ records

**Project: Ionic 2 – MAPD Program Info App (4 Months)**

* Developed a responsive **hybrid app** to provide Info about the MAPD program to future students
* HTML, Angular JS, Bootstrap was used for the development
* Used **Firebase DB** to store Program info and Students’ feedbacks

**ACADEMIA & CERTIFICATIONS**

* Post Graduate Certificate in **Mobile Application Development** from Centennial College, Toronto in 2017
* Post Graduate Certificate in **Project Management** from Centennial College, Toronto in 2016
* **B. Tech. (Electronics & Communication)** from Guru Nanak Dev Engineering College, Punjab Technical University, Ludhiana in 2011
* **VMware Certified Associate - Data Center Virtualization**
* **Novell Certified Linux Administrator 11**
* **ITIL 2011 Foundation Certificate in IT Service Management Certification**
* **Certified Associate in Project Management - CAPM - PMI**